

Q: Are there different levels of access to the Volkswagen Virtual Counter? Who has the ability to enter pricing and labor rates for my dealership?

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A: The Volkswagen Virtual Counter is accessible through the vwHub.com using single-sign-on technology. The access is dependent on your dealer role. The Parts Department has access to all pricing information and Parts Managers can input custom pricing for their dealership. The Sales, F&I and Service Departments only have access to retail installed and internal pricing (if used) and will not see dealer net pricing. Several items requiring additional rework such as paint, may not appear on those with positions with Showroom only access.
